NATIONAL FACTORY

For Processing & Treating Minerals (An Affiliate of Delmon Group of Companies)

Kingdom of Saudi Arabia



Quality Policy

NF strives to conduct its business with a total commitment to our customers and their requirement. We are committed to being very aggressive in our attitude towards quality and customer service primarily because quality is not just another goal; it is our basic strategy for survival and future growth.

Our quality objectives are to manufacture products and provide quality services that to meet customer specification comply with legal & statutory, all the applicable International Standards and deliver on time. It is recognized that quality is the responsibility of all employees and management are charged with ensuring the clear communication and understanding of the management system among all their staff.

The Company is committed to achieving customer satisfaction by the use of quality procedures which will be operated to meet or exceed the requirements of Quality Management System. We are thus constantly committed to maintain our management system process and stimulates towards further continual improvement.

NF provides a framework for establishing and reviewing quality objectives, maintained as a documented information, communicated, understood and applied within the organization, to relevant interested parties, as appropriate and reviewing for continuing suitability.

Quality Policy Updated on - 1st August 2024

Ref. No: NF/QAM - 2017 (Rev. No. 2 / 20.11.2017)

Reviewed By:



Approved By:

Plant Manager